OBJECTIVES

- Understand the concept of mistake-proofing and how these ideas can be incorporated into many of its processes
- Describe the most common tools employed in mistake proofing to achieve Zero Defect
- Identify opportunities to apply Poka Yoke to their existing quality control systems

WHO SHOULD ATTEND

Line Managers, Supervisors, Line Leaders, Executives, Technicians and In-house Trainers

CONTENTS

- Introduction to Poka Yoke and Zero Defect
- Founder of Poka Yoke and His Work in Eliminating Error
- Three Basic Flow in Poka Yoke
- 7 Rules in Poka Yoke
- Cause of Errors and Understanding Common Errors at Workplace
- Zero Defect and its Related Cost
- Benefits of Poka Yoke Implementation
- Mistake Proofing
- Types of Poka Yoke
- Advantage of Poka Yoke
- Innovation

FACILITATOR

Mr. Paramesvaran A/L Muniandy has almost 20 years of experience in the field of Operations Management in a multi-national Japanese manufacturing company. He holds a Master of Energy & Environmental Management, a Master of Business Administration, a Bachelor of Business Engineering, a Post Diploma in Marketing and a Professional Diploma in Total Quality Management. Currently, he is pursuing PhD in Business Administration (Bulacan State University). Besides that, he is a Certified Professional Trainer (ARTDO International), an IRCA Certified Environmental Management System Auditor (SGS) and 5S Quality Environment (QE) Trainer. He specialises in the field of Operations Management, Total Quality Management System, 5S Organisation, Human Resource Management and Supply Chain Management. He also trains ISO Certification programmes on Quality (QMS ISO 9001) and Environmental Management (ISO 14001). His trainings are mostly tailor-made according to the clients’ needs; realigning and reengineering the Organisation Systems and Procedures (SOP/KPI) to meet the organisational objectives effectively and efficiently. He had conducted a wide range of training programmes and also provided consultation services to the manufacturing and services sectors. The successful system and process improvement initiatives (5S, Kaizen, Poka Yoke, etc) had boosted their organisations’ productivity and performance at the global arena.

Fees:

- FMM Members – RM 1,272 per participant (inclusive of 6% Service Tax)
- Non Members – RM 1,590 per participant (inclusive of 6% Service Tax)

* Enjoy 10% for registration of two (2) and 20% discount for registration of three (3) or more participants from the same organisation and of the same billing source.

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All cancellations must be made in writing. There will be no charge for cancellation received 14 or more working days before the start of the programme. Cancellation received 7 – 14 working days before the start of the programme is subject to a cancellation fee of 50% of the course fees. Cancellation received 6 working days and below before the start of the programme is subject to a cancellation fee of 100% of the course fees. If the participant fails to attend the programme, the full course fees are payable. However, replacement can be accepted at no additional cost.

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   Designation
   E-mail
   Nationality
   IC / Passport No.

2. Name
   Designation
   E-mail
   Nationality
   IC / Passport No.

3. Name
   Designation
   E-mail
   Nationality
   IC / Passport No.

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